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The Institute also undertakes contract research projects on a cost-reimbursement basis for individual companies or groups of companies in the pulp and paper or allied fields. The larger of these co-operative contracts have been concerned with problems of particular segments of the Canadian pulp and paper industry, such as the investigation into the causes of corrosion in alkaline pulping equipment and the study of the rapid deterioration of paper machine wires.

A further function of the Institute is to provide a broad range of technical information services to the industry and, to some extent, to other industries and the public. It maintains a specialized library for this purpose which stocks bibliographies, abstracts, translations and critical reviews for the use of the scientific staff and the industry.